



MISSOURI MEDICAID FRAUD CONTROL UNIT

Protecting Patients.
Safeguarding Taxpayer Dollars.

The **Medicaid Fraud Control Unit (MFCU)** is a team of investigators, medical professionals, and legal experts dedicated to uncovering and prosecuting healthcare fraud and patient abuse or neglect. They work to protect vulnerable individuals and safeguard taxpayer dollars through extensive investigations and legal action across Missouri.



ANDREW BAILEY
MISSOURI ATTORNEY GENERAL

WHAT IS MEDICAID FRAUD?

Fraud occurs when a provider bills for services not provided or misrepresents services to receive unjust Medicaid payments.

Common Fraud Schemes:

- Billing for services not provided
- Double billing for the same patient/procedure/date
- Falsifying claim information
- Substituting generic drugs but billing for brand-name
- Billing for unnecessary or more expensive services
- Kickbacks (payments exchanged for referrals or services)

Providers Investigated:

Doctors, dentists, hospitals, nursing homes, pharmacies, clinics, counselors, personal care service companies, and others.

PATIENT ABUSE OR NEGLECT

The MFCU investigates abuse and neglect of patients in Medicaid-funded facilities (e.g., nursing homes and hospitals). This includes:

- **Physical harm** intentionally caused by staff
- **Neglect**, such as failing to provide necessary medical care
- **Misuse of a patient's private funds**

REPORTING FRAUD, ABUSE, OR NEGLECT

Help us protect Missouri's most vulnerable citizens and ensure Medicaid funds are used properly.

- **Toll-Free Hotline:** (800) 286-3932
- **File a Complaint Online:** ago.mo.gov/divisions/medicaid-fraud/medicaid-fraud-complaints
- **Whistleblower Reward:** Under Missouri law (§191.907, RSMo), original sources of fraud information may receive 10% of the total recovery.
- **Your report can make a difference.** Protect patients. Stop fraud. Preserve integrity in Missouri Medicaid.