



MISSOURI ATTORNEY GENERAL'S OFFICE
MISSOURI ONE CALL UNIT COMPLAINT FORM (AGAINST UTILITY OWNERS)

*** This Form should be used to report violations against underground facility and pipeline owners or operators ***

Your Information:

Your name:

Your company:

Phone:

Email:

Utility Owner or Operator (the alleged violator):

Name of Company:

Name & number of contact:

Address of job site or underground facility:

Complaint:

Type of Violation (check any that apply):

- | | |
|--|--|
| <input type="checkbox"/> Failure to promptly mark underground line | <input type="checkbox"/> Failure to mark after submitting "no response" ticket |
| <input type="checkbox"/> Failure to respond to incorrect locate ticket | <input type="checkbox"/> Failure to report underground facilities |
| <input type="checkbox"/> Failure to mark to design request ticket | <input type="checkbox"/> Other (please explain below) |

Description of alleged violation:

** Include a thorough explanation of the alleged violation. Be sure to note all relevant dates, including but not limited to: (1) date lines were initially marked; (2) if lines were not marked, date you believe lines should have been marked; and (3) date you submitted any "no response" tickets.*

List all Missouri 811 ticket numbers and dates submitted:

IMPORTANT: Please provide any photographs of markings, the absence of markings, or the absence of tracer wire on new sewer or water facilities. Other information that may be relevant includes emails and/or date and time of conversations with utility company, locator, first responders or Missouri 811.

Please understand that the Attorney General cannot act as your attorney or recover damages on your behalf. The Attorney General represents the State's interests by enforcing the Missouri One Call Law against alleged violators. Please complete the complaint form as thoroughly as possible to assure the most thorough and prompt review.

PLEASE EMAIL YOUR COMPLETED COMPLAINT FORM TO ONECALLUNIT@AGO.MO.GOV

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